



The Otis R Bowen Center for Human Services, Inc.

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This letter is confirmation that it is the intent of Bowen Center to participate with Choices Coordinated Care Solutions (Choices) on the proposed pilot project for Mobile Crisis Services. As a subcontractor of Choices, Bowen Center will utilize \$200,000 in funding to employ a full time Crisis Coordinator to provide follow-up stabilization and case management services. The funding will also be used to cover the cost of mental health services for uninsured individuals referred through Choices mobile response team.

Below is a breakdown of the Crisis Coordinator duties:

1. Receive and process referral(s) from Choices Coordinated Care Solutions following a crisis call
2. Communicate and coordinate the patient needs following a crisis call with Choices' Care Coordinator
3. Coordinate treatment with patient including;
 - Confirmation of insurance or assistance with applying for insurance
 - Scheduling of intake for internal services at Bowen Center, to occur within 24-48 hrs and no later than 7 days from date of crisis call
 - Services could include Skills Coaching and Case Management, Counseling, Addiction and Recovery, or Medication Management
 - Service cost breakdown for uninsured patients is included below
 - Referral and warm hand-off to community partners for additional services to meet the patient's needs
4. Follow-up on progress and connection to any additional services every 30 days for 3 months following the crisis call

Service cost breakdown

1. Service Delivery will be utilized as needed for non-insured patients and patients not eligible for Medicaid
2. Rate per Usage would be as follows:

MD Service:	\$150
OP Service:	\$100
Skills Services:	\$80
3. Total services available will be dependent on type of services received
Range shall be between 882 and 1,655

Signature: *Kimberly Hollabaugh, Regional Director*

Date: February 17, 2022